Meeting Minutes
Wednesday January 7, 2026

Call to Order and Roll Call:

The meeting was called to order by Commissioner, Noel Newbolt at 7:00 pm

***Commissioners*:** Noel Newbolt, Alyssa Clark
Staff Present: Superintendent: Javid Nouripour
Auditing Officer & Secretary: Farrah Carsten
MD, Provider: Sean Bozorgzadeh
Practice Manager: Alexandra Wiley

Guests/Public Present: Pat Grubb – APB, Allison Calder, Vic Riley, Elisabeth Mason, Erin, Jen Kurcz

Public Comment:

Vic Riley congratulated Alyssa Clark on her being elected to Commissioner 2 and gave her some background information on the Hospital District. He was one of the founding commissioners back in 2005 or so and his wife (Shannon) was part of the group that helped create the taxing district and transfer of the clinic from a grant (private) funded institution to a publicly funded institution. Nurse practitioners and physician assistants were available until SuperTrack was awarded the contract and that was the first time Point Roberts had doctors at the clinic even though the contract only required nurse practitioners or physician assistants. Vic suggested that Alyssa learn more about Dr. Bozorgzadeh's and Dr. Lary's backgrounds because they are very experienced. Dr. Bozorgzadeh does a lot of things outside of his work in Point Roberts that gives him an amazing amount of resources to support the community.

Allison directed a question towards Alex regarding the financials and if SuperTrack is working on a cash or accrual basis to which Alex responded cash basis. Allison asked for clarification of the 2026 projection being at a loss of $102k to which Alex responded it was correct. Allison asked Dr. Bozorgzadeh what as a community can be done to not have this situation of SuperTrack losing $102k annually, she also noted there is quarterly unpaid doctor time as well. Dr. Bozorgzadeh said as doctors in private practice they thought it would be great to be in charge of their own destiny and have their own clinic so they went into this contract knowing that it would not be very lucrative. They also bonded and felt strongly about serving the Point Roberts community. One thing after another came up such as Covid and other situations that stood in the way of Dr. Bozorgzadeh bringing more things to the table to expand services and bring up the level of service to increase revenue. At one-point SuperTrack felt the partnership wasn't strong with the hospital district but the community rallied behind the clinic. The doctor said they had always hoped things would change so they could address the issue in a way that benefits everybody because it's not a "zero sum game" and it doesn't mean they have to take away from people to give it to the doctors. **He feels that if they run the clinic better there are other services they can provide and has more potential to be lucrative.**

Alex added that during Covid Point Roberts was isolated and no one was moving to the area, more people left than arrived. With Covid being done the real estate has picked up and there are more

people moving Point Roberts which gives SuperTrack an opportunity of increased patient base which will balance a lot of the losses. The financials that were given are projections based on past performances and the contract began in 2019 right before Covid so SuperTrack didn't have the opportunity in a regular population to give a good baseline financial report.

Noel pointed out that she feels a lot more people would use the clinic if their health insurance would cover it however many have left Whatcom County and there are some that the clinic can't contract with besides Kaiser. Alex said there are new and random Medicaid plans to the market but patients are able to change their plans and SuperTrack is not able to convince Kaiser to contract with them, the contract between the patient and the insurance company is outside of their control. Dr. Bozorgzadeh stated their policy is to contract with every insurance company that wants to contract with them even though some of them pay much below what is customary. Insurance companies usually pack their payments to Medicare such as Medicare plus 5% which means they pay the same rate Medicare pays plus 5%, historically they've never seen Medicare minus until now. Some of the plans in Whatcom County are Medicare minus 10-20%, causing organizations to give them up, yet SuperTrack is still accepting them even though they don't pay well. **This year SuperTrack would like to write letters, with the support of the community, to negotiate with these companies by stating it's an essential, qualified, good service being provided and to please increase the reimbursement. Kaiser was selling plans in Point Roberts but not covering the only clinic located in Point Roberts which SuperTrack had filed a complaint with the Insurance Commission of WA about.**

Medicaid/Medicare plans accepted: *Molina, Community Health Plan of WA, UnitedHealthcare Community Plan*

Not accepted but working on a contract with: *Ambetter, Wellcare*

Alex made mention that the Medicare rules for telemedicine are still up in the air due to federal regulations until the rural designation is established for Point Roberts. SuperTrack will continue to provide the service but patients should be aware that they may be billed for it by their insurance until the process is solidified and contracted.

Javid brought up that some Point Roberts residents do not utilize the clinic services and cross the border to the mainland for healthcare due to misconceptions of the availability and ability of quality care that SuperTrack is capable of. He had explained to some of the residents that they are able to get checkups, blood draws, etc. of which they had no idea about. Javid believes there needs to be community awareness and outreach program in place. Dr. Bozorgzadeh added that some residents go to the mainland for healthcare because of complex care needs (rheumatoid arthritis, hyperthyroidism, severe diabetes, they're insulin dependent) however he is able to manage medications and work with the cooperation of the patient's specialists that may be located elsewhere such as Bellingham or Seattle. Vic referred back to his earlier comment about people understanding how qualified and experienced the doctors are and to find a way to inform the community. Vic also said that since Javid is the voice for the hospital district, it would be worthwhile for him to post something after every meeting that summarizes the main points from the providers such as publicizing the fact that the clinic has both strengths of the flu vaccine available, etc.

Alex pointed out that SuperTrack advertises with the Point Roberts Press along with making information available on their website but utilizing Nextdoor, Facebook (Point Roberts Loop), etc. to post information about the doctors, hours, clinic services and positive experiences would be helpful is best left to the local clinic employees. Allison suggested at the next Point Roberts Guardians event, the clinic add a table next to the firefighters at the community center where the residents can meet different people and find out what services are available.

Dr. Bozorgzadeh suggested that Pia or Kim could start posting this information online via Point Roberts Loop and Nextdoor:

- **Doctor information & availability**
- **Clinic services**
- **Clinic days and hours of operation**
- **Community health information such as Flu or Norovirus outbreaks**

Approval of Prior Minutes:

Approval of minutes from previous PRPHD Regular Meeting (December 3, 2025) brought forth by Javid.
Motion: To approve minutes as presented. **Motion carried.**

Chair and Vice Chair selection

Javid advised the commissioners to select a Chair & Vice Chair. Noel agreed to be Chair and Alyssa agreed to be Vice Chair. He then reminded them to approve and carry the motion, legally.

Noel asked if it was possible to switch off from Chair to Vice Chair weekly to which Farrah responded it was for the full year as Stephen had done in the past and Allison stated the Vice Chair only sits in when the Chair is unavailable, there must be a motion, a second and an approval.

Financial Report:

Farrah Carsten provided copies and presented the financial report.

General Fund = $269,394.19
Reserve Fund = $186,723.48
Capital Fund = $12,020.74

Current month payables = $8,457.92 for 2025 / $16,219.16 for 2026 / Payroll is $2,215.80

Bills presented for approval as follows:

For 2025:

12/31/25 – Whatcom County Auditor (11/25 Gen Election) = $1,019.19
01/15/25 – AWPHD 2025 Core Dues = $3,500
12/15/25 – AWPHD 2026 Core Dues = $3,500
12/29/25 – Farrah Carsten (WIX Reimbursement) = $438.73

For 2026:

01/03/26 – SuperTrack Urgent Care PLLC (Feb 2026) = $16,000
01/03/26 – Whatcom County Fire District #5 utilities = $148.14
01/05/26 – Bellingham Business Machines= $24.69
01/01/26 – Whidbey Telecom = $46.33

Payroll:

Javid Nouripour – Superintendent = $580
Farrah Carsten – Auditing Officer & Secretary = $712.80
Kimberly Kimmerer – Cleaner = $440
Noel Newbolt – Commissioner = $161
Stephen Falk – Commissioner = $161
Sara Oggel – Commissioner = $161

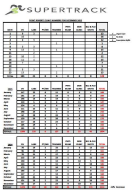
Motion: Documents were signed without a motion.

Alex inquired as to the check payment to SuperTrack for December 2025. Farrah explained that in the past SuperTrack was always paid at least a month ahead. In November 2025 SuperTrack was paid for December 2025 – all payments to SuperTrack for the year 2025 have been paid. The warrant submitted to the county at December's meeting was for January 2026 but would not be handed over until February 1, 2026. The warrant listed in today's meeting is for the February 2026 payment which will be given to them in March 2026. Alex asked for the checks to be given to Dr. Bozorgzadeh on Tuesday's when he is at the Point Roberts clinic.

Payroll policy: Farrah spoke to the County to get clarification on how payroll should be handled and they told her it was up to the district because some districts pay 1 month behind while others pay the current month. The commissioners will always be paid 1 month behind and Farrah, Javid and Kim will be paid for the current month because the hours are at a standard rate of pay regardless of going over and under. For example, Farrah is paid 1.2 hours for each weekday and Kim is paid 1 hour for each weekday of the current month.

Conflict of Interest forms: Farrah asked each commissioner to read it over and sign the forms for her to keep on file as required at the beginning of each year.

Clinic Medical Director Update:



Clinic numbers: The clinic was 6 patients short of making 2k for 2025, but the volume of office visits and labs were up and telemedicine visits went down in comparison to 2024. The hope is to increase that volume for 2026 by 10-15%.

There's been an outbreak of Influenza A which started in Bellingham a week ago. Covid cases have been quiet but some norovirus cases have been present. The antibiotic program is being very well received because patients can walk out of the clinic with medication from the free antibiotic file. Kim has been doing a great job of keeping a stockpile of medications and ordering them regularly as the inventory lowers. Dr. Bozorgzadeh is hoping to expand the program and perhaps bring in some free antivirals.

Superintendent's Report:

AWPHD: A new disbursement has been issued to the district by AWPHD.

Dental coverage: The progress on this has been slow, Javid is waiting on medicalteams.org to get back in touch with him. They are a non-profit and support several places along the West Coast from Oregon to Bellingham but going another hour northwest is a challenge for them (not a funding issue) personnel wise. Javid is still trying to arrange something but will continue to provide updates if there is any headway.

Final audit update: A complete review was given and an official district statement was issued informing the auditor about improvements needed in filing practices. Going forward t will be digital with zero paper components making it more efficient to file.

Weekly correspondence: Javid presented a draft for weekly correspondence that would need formatting to be vetted by APB (which isn't setup but his idea is to have a monthly check-in that is published and covers items that were raised soon after the meeting is over). It would include a space for SuperTrack to make a PSA about the influenza outbreak and vaccines that are available, etc. He brought up possibly having a question or a statement from a community member (with their consent) included along with a response from the district. Noel suggested that the electronic version could then be posted on Point ePost, Nextdoor, Point Roberts Loop, etc. to gain traction. Javid's thoughts are to have this posted monthly in the same place in the APB (as the primary destination) with the same visual.

Other:

Next Regular Meeting: Wednesday February 4th, 2026 @ 7:00 pm in person at the Community Center and via ZOOM

Meeting adjourned by Javid: 7:48 p.m.

Minutes approved verbally at the following month's meeting:

Noel Newbolt, Commissioner 1
Alyssa Clark, Commissioner 2
TBA, Commissioner 3